

Terms of sale and delivery

The following conditions of sale and delivery apply to all products from the company's offer of "Noratel" Sp. z o.o. (hereinafter referred to as the "Company"), if other conditions have not been agreed between The Company and the Buyer in writing.

1. The Offer

Only a written offer is binding on the Company. An oral offer is not binding on the Company if Company has not confirmed the terms in writing to the Buyer.

2. The Agreement

Only a written order is binding on the company. The final agreement is concluded in when the Company confirms the Buyer's order in writing. If confirmation orders issued by the Company differ from the Buyer's order by restrictions or reservations and the Buyer cannot accept these changes, he should notify about it in writing the Company within 3 days. Otherwise, confirmation is binding orders issued by the Company.

3. Prices

Prices of products and services are given in Polish zlotys (PLN) excluding VAT, customs and other taxes additional fees. Transport costs are covered by the Company or Buyer depending on the value of delivery and individual agreements between the Company and Buyer. Unless a separate contract provides otherwise, the packaging of the goods shall be covered by Buyer. Prices are regulated before delivery of the goods to the Buyer. Discounts on list prices are granted only based on a written offer. Orders for goods that have not previously been the subject of bidding is carried out at prices set by the Company based on the price list valid on the date of receipt of the order from the Buyer.

4. Payment terms

Unless other payment terms are agreed standard term is payment within 30 days from invoice issue date. If The buyer will not pay for the goods on time the Company will charge statutory interest.

5. Property right

The delivered goods are the property of the Company until it is fully paid for by Buyer.

6. Delivery of goods

Standard delivery terms are EXW Dobra Szczecińska (according to Incoterms) unless a separate offer or contract provides otherwise.

7. Delays

In the event of delays in the delivery, the Buyer has no right to compensation for direct or indirect losses arising out of this reason.

8. Guarantee / complaints

All of the Company's products are covered by a 12-month guarantee period from the date issuing a sales document.

9. Product liability

The Company is not liable for damages caused by the product delivered on fixed assets and chattel. The Company is also not responsible for losses in production, loss of profit and other direct or indirect loss or damage. The Company cannot be held liable for failure to comply with his obligations to Buyer, if they were interrupted by: fire, explosion, disaster in nature, war, social unrest, state of emergency, seizure of the Company by authorities, restrictions currency, embargo, labour conflicts, lack of means of transport, lack of raw materials, shortages or delays in deliveries from sub-suppliers and other situations over which the Company does not have control.

10. Warranty

Warranty is excluded from the general conditions of sale and delivery.

11. Deviations

The above-mentioned conditions of sale and delivery may be changed only on the basis of a written statement contracts between the parties.

12. Legal liability

All disputes between the Company and the Buyer will be settled by the competent court for the Company's registered office. Disputes will be resolved according to Polish law.

13. Orgalime 2012

In matters not covered by the above rules, the terms of Orgalime 2012 shall apply.