

Join US!

IT Technician

Location: Dobra, Polska



We are looking for an experienced and talented IT Technician to join our dynamic and ambitious team in Poland.

Responsibilities:

- » administer network resources,
- » user, server, workstation setup and support users in AD/Office 365. General administration and maintenance of the Active Directory and Entra,
- » deliver, install, maintain, and support user-related technology,
- » provides remote and on-site user support,
- » monitoring and supervision of hardware and software, data availability and performance of ICT infrastructure,
- » responds to service desk support queue for proper resolution or escalation of issues,
- » maintains, installs, troubleshoots, and repairs Windows Server Infrastructure,
- » proactively helps in maintaining IT hardware and software asset management and provides user applications support,
- » enforces company IT Security policies to ensure the confidentiality and integrity of all computer systems and data,
- » reporting on the implementation of corporate policy and ongoing projects, and system documentation.



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Our requirements:

- » 2+ Years' experience working with Microsoft operating systems and 365,
- » communicative Polish and English (B2),
- » experience with 1st and 2nd line support,
- » practical knowledge and experience in working with Azure Services and MS365 range of products,
- » practical knowledge of LAN, SAN, FC technologies, Hyper-V environment and VM Clusters,
- » expertise in Windows server and workstation family systems,
- » good awareness around Cyber Security,
- » awareness of ITIL and ITSM practices,
- » ability to build and maintain effective working relationships, both within the IT function as well as other business functions,
- » strong multi-tasking, time management, and documentation skills,
- » must have good communication skills,
- » willingness to take initiative and responsibility.

Preferred Qualifications:

- » Professional certifications in Windows Servers, Active Directory, 365

By working with us, you will be able to enjoy a number of benefits, including:

- » vouchers in the form of prepaid cards for holidays,
- » co-financing of lunch and canteen on site,
- » co-financing of holidays,
- » co-financing for a sports card,
- » medical care for you and your family,
- » group insurance,
- » parking spaces on the company's premises,
- » employee recommendation program,
- » employee capital plans,
- » no dress code.

About the Role:

Noratel is currently building a global IT Shared Service Centre to support its operating companies. As part of this team, you'll play a key role in shaping the group's IT strategy, managing central IT infrastructure, and contributing to key IT projects like domain migration and ITSM implementation.

About Noratel Group:

Noratel was established in 1925 and is servicing the industry worldwide, evolving to meet the everchanging demands of our customers. Today we are a leading global provider, proud to offer the most comprehensive range of transformers, reactors, and power supplies. Besides a comprehensive standard range product portfolio, the majority of Noratel production is dedicated to custom design and manufacturing to meet the requirements of OEM customers. Noratel employs 2000+ people across 13 countries in Europe, Asia, and North America.

Join the Noratel Poland team and together, let's create solutions for customers around the world!

If you are interested, please send your application in Polish to the following address:
hr.pl@noratel.com

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